



## TOWN OF BETHEL – UTILITIES DEPARTMENT

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**Date:** March 2018

**To:** Town of Bethel Water Department Customers

**Re:** Important Customer Information – Consent Order Progress Update

On July 28, 2016, the Town of Bethel entered into an agreement (Consent Order DWS 16-009-026) with the State of Connecticut Department of Public Health (CT DPH) to address and correct water system deficiencies related to Section 19-13-B102 of the Regulations of Connecticut State Agencies.

The following is the quarterly update on the progress made towards addressing these water system deficiencies as required by paragraph 4.c of the Consent Order (CO):

**1. CO Item 4.c: 19-13-B102(e)(4) – Exceedance of the MCL for TTHMs.**

The Town of Bethel's required quarterly samples have been below the Maximum Contaminant Level (MCL) for Total Trihalomethanes (TTHM) since the second quarter of 2016. The Town of Bethel has made recent system modifications to reduce the use of surface water supplies and replace it with additional groundwater supplies. The lower total organic carbon level of the groundwater supply, as compared to the surface water supply, minimizes the formation of chlorination by-products such as TTHMs.

**2. CO Item 4.c: 19-13-B102(f)(5)(B) – Backwash holding tank less than 25 ft from the clearwells.**

The Town of Bethel conducted its annual inspection of both clearwells on May 24, 2017 and no problems were discovered. The next annual clearwell inspection is scheduled to be completed this spring.

**3. CO Item 4.c: 19-13-B102(f)(1) – Portion of distribution system has less than 25 psi operating pressure.**

The Town of Bethel is currently constructing a new booster pump station and water main extension project to correct this deficiency. This project is expected to be completed this summer.

Submitted by:

Thomas Villa, PE  
Public Utilities Director